

Customer Name Change Form

This form is used to change the name that is currently registered on your membership card and/or your online account.

- Step 1** Complete the form legibly using block letters
Step 2 Photocopy supporting documentation (all photocopies must be a true, complete, clear and legible copy of the original)
Step 3 Attach the documentation to this form and send it to:
Customer Support - Locked Bag 1, Spring Hill, QLD 4004
or scan the documentation and this form and email to customerforms@thelott.com

Name currently registered on your membership card and/or online account

Date of birth

You MUST BE 18 years or older

Your current address

Membership card number or online account username

Phone number

I request my name to be changed to: (Full legal name. Please use block letters)

Due to: Marriage Divorce Change of name Name correction Other

Please attached two primary documents, or one primary and one secondary document (see the list on page 2) that verifies your name change.

If the name change is due to a marriage, divorce, or 'Deed Poll' change of name, please also provide evidence of identity before the change in name (identity document that shows your full name as registered to your lottery account) from the list of primary documents on page 2.

Signature

Date

Office Use Only

Customer identification has been sited, verified, and attached

Verifying officer name

Verifying officer signature

Date



Head Office

📍 Customer Support, Locked Bag 1, Spring Hill QLD 4004
✉ customersupport@thelott.com

☎ 131 868
💻 thelott.com

Tattersall's Sweeps Pty Ltd
ABN 99 081 925 662
Tatts NT Lotteries Pty Ltd
ABN 18 146 244 984

New South Wales Lotteries
Corporation Pty Limited
ABN 27 410 374 474
ACN 142 890 195

Golden Casket Lottery
Corporation Limited
ABN 27 078 785 449

Tatts Lotteries SA Pty Ltd
ABN 41 146 245 007



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Accepted Documents

The following documents are accepted to verify your name change:

Primary document:

- Driver Licence (Must be current)
- Birth Certificate
- Passport (current or expired less than 2 years)
- Current Adult Proof of Age Card (18+ Card)
- Change of Name Certificate

If the primary document above is not issued by Australia state or federal government, and is not written in English, it must be accompanied by an English translation prepared by an NAATI Accredited Translator.

Secondary document

- Australian Citizenship Certificate
- Australian Medicare Card
- Australian Pensioner or Concession card
- Local council rate notice issued within the last 3 months (must match your name and residential address)
- Australian Taxation Office notice issued within the last 12 months (must match your name and residential address)
- Australian electoral roll confirmation letter (must match your name and residential address)

Privacy Statement

We are collecting your personal information in this form for the purpose of registering and maintaining your membership and providing you with our products and services. We will also use your personal information to contact you if you win a prize and to send you marketing and promotional material about lotteries and our community partners (unless you ask us not to).

If we cannot collect your personal information, we will not be able to process or maintain your membership with The Lott or provide you with the benefits of being a member, including purchasing lottery entries online. The personal information we collect may be disclosed to other subsidiaries of The Lottery Corporation Limited (ABN 21 081 925 706), a third party as required by law and to third parties who assist us in running our business. Some of the third-party service providers may be located offshore. For more information about these offshore disclosure, our personal information handling practices, and details about how you may access and seek correction of your personal information or make a complaint please refer to our Privacy Policy located at thelott.com/privacy.

Tattersall's Sweeps Pty Ltd (ABN 99 081 925 662) for members resident in Victoria and Tasmania, Tatts NT Lotteries Pty Ltd (ABN 18 146 244 984) for members resident in the Northern Territory and selected international jurisdictions, New South Wales Lotteries Corporation Pty Limited (ABN 27 410 374 474 ACN 142 890 195) for members resident in New South Wales, Golden Casket Lottery Corporation Limited (ABN 27 078 785 449) for members resident in Queensland, and Tatts Lotteries SA Pty Ltd (ABN 41 146 245 007) for members resident in South Australia. Locked Bag 1, Spring Hill QLD 4004. Ph: 131 868. Email: privacy@thelotterycorporation.com.



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