



# CUSTOMER NAME CHANGE FORM

This form is used to change the name that is currently registered on your membership card and/or your online account.

- Step 1** Complete the form legibly using block letters
- Step 2** Photocopy supporting documentation (all photocopies must be true, complete, clear and legible copy of the original)
- Step 3** Attach the documentation to this form and send it to:  
**Administration - Locked Bag 1, Spring Hill, QLD 4004**  
or scan the documentation and this form and email to [customerforms@thelott.com](mailto:customerforms@thelott.com)

Name currently registered on your membership card and/or online account	Date of birth (DD/MM/YYYY)
<input type="text"/>	<input type="text"/>
You <b>MUST BE</b> 18 years or older	
Your current address	
<input type="text"/>	
Membership card number or online account user name	Telephone number
<input type="text"/>	<input type="text"/>

**I request my name to be changed to:** (Full legal name. Please use block letters)

Due to:  Marriage  Divorce  Change of name  Name correction  Other

**Please attach two primary documents, or one primary and one secondary document (see the list on page 2) that verifies your name change.**

If the name change is due to a **marriage, divorce, or 'Deed Poll' change of name**, please also provide evidence of identity before the change in name (identity document that shows your full name as registered to your lottery account) from the list of primary documents on page 2.

Signature

Date

Office Use Only		
<input type="checkbox"/> Customer identification has been sighted, verified and attached		
Verifying officer name	Verifying officer signature	Date
<hr/>	<hr/>	<hr/>

## Accepted documents

The following documents are accepted to verify your name change:

### Primary document:

- Driver Licence (must be current)
- Birth Certificate
- Passport (current or expired less than 2 years)
- Current Adult Proof of Age Card (18+ Card)
- Change of Name Certificate.

If the primary document above is not issued by Australian state or federal government, and is not written in English, it must be accompanied by an English translation prepared by an NAATI Accredited Translator

### Secondary document:

- Australian Citizenship Certificate
- Australian Medicare Card
- Australian Pensioner or Concession card
- Local council rate notice issued within the last 3 months (must match your name and residential address)
- Australian Taxation Office notice issued within the last 12 months (must match your name and residential address)
- Australian electoral roll confirmation letter (must match your name and residential address)

## Privacy statement

The personal information collected from you in this document is used to change the name that is currently registered to your lottery account or your membership card. You must provide correct name details to ensure your account can continue to be used. If you do not provide the correct details, your account may be suspended and you will be unable to use your account.

Tatts Group Lotteries (comprising Tattersall's Sweeps Pty Ltd, Tatts NT Lotteries Pty Ltd, New South Wales Lotteries Corporation Pty Limited, Golden Casket Lottery Corporation Limited and Tatts Lotteries SA Pty Ltd; 'us', 'we', 'our') is required to collect certain details from you and verify those details, including full name, date of birth and residential address, which must be kept up-to-date in order to continue to provide lottery account services to you under various state-based gambling legislation.

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SA Lotteries in South Australia - [www.thelott.com/salotteries](http://www.thelott.com/salotteries)

**Head Office**  
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**Tattersalls Sweeps Pty Ltd**  
ABN 99 081 925 662  
Tatts NT Lotteries Pty Ltd  
ABN 18 146 244 984



**New South Wales Lottery**  
Corporation Pty Ltd  
ABN 27 410 374 474  
ACN 142 890 195



**Golden Casket Lottery**  
Corporation Limited  
ABN 27 0078 85 449



**Tatt's Lotteries SA Pty Ltd**  
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