HOW TO CLAIM YOUR PRIZE

CONGRATULATIONS ON BEING A GOLDEN CASKET WINNER!

This form is required by all winners claiming a prize that cannot be paid at a Golden Casket Outlet.

Prizes less than $1,500 may be claimed at Golden Casket Outlets. At their discretion, Golden Casket Outlets may pay prizes up to $3,999.99.

To claim your lottery or Instant Scratch-Its prize, complete the following steps:

1. Complete the Prize Claim Form
   - Section 1: Fill in your personal details.
   - Section 2: Fill in your bank details.
   - Section 3: Sign the Claimant Declaration.
   - Section 4: Provide details of lottery or Instant Scratch-Its ticket/s.
   - Take a photocopy of the Prize Claim Form for your records.

2. Sign ORIGINAL winning lottery or Instant Scratch-Its ticket/s
   - Write your name, address and signature on the back of the ORIGINAL winning lottery or Instant Scratch-Its ticket/s.
   - Take a photocopy of your winning ticket/s for your own records.

3. Submit Prize Claim Form in person or by post.
   - In person – Visit 87 Ipswich Road, Woolloongabba, QLD 4102, during office hours.
   - By post – Golden Casket recommends using Registered Post for added security. Mail Prize Claim Form and original winning ticket/s to:
     - Administration
     - Locked Bag 7
     - Coorparoo DC, QLD 4151

PRIZE CLAIM CONDITIONS

Claiming major lottery prizes (first division, Set for Life 1st Prize, Lucky Lotteries jackpot or Lucky Lotteries first prize)

Major lottery prizes are available for payment from the first business day two weeks following the draw.

Claiming prizes after more than 7 years

In accordance with the Lotteries Act 1997 Section 129 (2b), our results and prize history only allows a prize claim period of seven years from the date of the draw. If your ticket is outside this time period, we are unable to check your tickets for any outstanding prizes.

Claiming other division lottery prizes

Lower divisional prizes are available the first business day following the draw, with the exception of The Pools where prizes are available the Tuesday after the draw.

For more information or enquiries please contact Golden Casket

Address: 87 Ipswich Road, Woolloongabba QLD 4102
Office Opening Hours: 8.30am – 4.30pm, Monday to Friday
Phone: 131 868 during business hours
Phone Business Hours: 8am – 5pm, Monday to Saturday, 8am – 2pm, Sunday
Email: customersupport@goldencasket.com

The information in this guide is current at time of printing in December 2017 and this information is subject to the Lotteries Rule 2010 available online at thelott.com or at any Golden Casket Outlet. Golden Casket Lottery Corporation Limited (ABN 27 078 785 449) and/or its related bodies corporate is the owner of registered trade marks “Golden Casket”, Golden Casket logo, “Instant Scratch-Its”, “Gold Lotto”, Gold Lotto logo, “Powerball”, “Lucky Lotteries”, Lucky Lotteries logo, “Winners Circle” and Winners Circle logo and is a joint owner of registered trademarks “The Pools”, “Oz Lotto”, and “Super 66”.

DECEMBER 2017
**PRIZE CLAIM FORM**

Complete sections 1, 2, 3 and 4 below and mail to
ADMINISTRATION, Locked Bag 7, Coorparoo DC, QLD 4151, Australia.

**1. CLAIMANT DETAILS** (please print clearly)

<table>
<thead>
<tr>
<th>Legal Name/s in full</th>
<th>Date</th>
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<table>
<thead>
<tr>
<th>Address</th>
<th>Postcode</th>
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<tr>
<th>Daytime Phone No.</th>
<th>Email Address</th>
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<tr>
<th>Winners Circle Card number (if applicable)</th>
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By ticking (✓) this box I confirm that I AM NOT AN OWNER OR STAFF MEMBER of a Golden Casket Outlet

**2. PAYMENT OF PRIZE CLAIM** (please print clearly)

Incomplete or incomplete bank account details may lead to the payment being delayed or rejected by your financial institution. Please provide your bank details for direct deposit of your prize payment:

<table>
<thead>
<tr>
<th>Financial Institution Name</th>
<th>Account Name</th>
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<tr>
<th>Branch (BSB) No.</th>
<th>Account No.</th>
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**3. PRIZE CLAIM FORM DECLARATION — CLAIMANT’S DECLARATION**

I hereby claim payment for any prizes associated with the attached lottery ticket/s or Instant Scratch-Its ticket/s and I declare that

- To the best of my knowledge and belief all of the information in this claim is true and correct;
- I am over the age of 18 years; and
- I am the rightful owner of the attached lottery or Instant Scratch-Its ticket/s.

Signature/s

**4. LOTTERY TICKET / INSTANT SCRATCH-ITS TICKET DETAILS** (please print clearly)

Please include with this Prize Claim Form all ORIGINAL lottery tickets or Instant Scratch-Its tickets as listed below in an envelope. It is important that you include your name, address and signature on the back of ALL tickets. Processing may take up to 10 working days. Mail to ADMINISTRATION, Locked Bag 7, Coorparoo DC, QLD 4151, Australia.

**TOTAL** $

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**Game** (see below) | **Draw No.** (lotto only) | **Lottery Ticket Number or Instant Scratch-Its Ticket Validation Barcode Number** | **Prize Amount** (if known)
---|---|---|---
SGL – Saturday Gold Lotto | | | |
OZ – Oz Lotto | | | |
PBL – Powerball | | | |
MWGL – Monday & Wednesday Gold Lotto | | | |
SJP – Lucky Lotteries Super Jackpot | | | |
MJP – Lucky Lotteries Mega Jackpot | | | |
SPL – The Pools | | | |
S66 – Super 66 | | | |
SI – Instant Scratch-Its SFL – Set for Life | | | |
JO2 – $2 Casket | | | |

**Collection of personal information**

The personal information collected from you in this document is sought by Golden Casket Lottery Corporation Limited ABN 27 078 785 449, a member of Tatts Group Limited. Golden Casket may require you to complete a statutory declaration and collect enough personal information required to prove your identity under the Lotteries Rule 2010 (Qld). The information will be used to register, verify and pay your prize. We may not be able to process your claim unless you provide this information to us. Your information may be disclosed to third parties including your and our financial institutions, our selling outlets, our contractors (such as IT providers or mail services), our professional advisors, and other regulators, legal enforcement agencies or as required by law. Our Privacy Policy, available at tink.com.au, contains further information about how you may access and seek a correction of your personal information, and how you may complain about privacy related matters and how your complaint will be dealt with. For privacy related queries, please contact 131 868 or privacyofficer@tattsgroup.com.

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**5. OFFICE USE ONLY**

<table>
<thead>
<tr>
<th>Claim ID Number</th>
<th>Date Claimed</th>
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<table>
<thead>
<tr>
<th>Date Claim Received</th>
<th>No. of Lottery Tickets Received</th>
<th>No. of Instant Scratch-Its Tickets Received</th>
<th>Other</th>
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<tr>
<th>Claim Received By</th>
<th>Claim Verified By</th>
<th>Claim Entered By</th>
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<tbody>
<tr>
<td>Signature</td>
<td>Signature</td>
<td>Processed By</td>
</tr>
<tr>
<td></td>
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<td>Date Processed</td>
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<tr>
<th>Payment Details</th>
<th>Amount</th>
<th>1st Authoriser</th>
<th>2nd Authoriser</th>
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<th>Date Authorised</th>
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**IMPORTANT NOTICE**

Payment made pursuant to the claim, if any, will be made by bank transfer to the name and bank account of the claimant shown. Please contact Golden Casket to enquire about any additional payment directives relating to multiple claimants. If the claim is rejected the claimant will be notified.

For all enquiries please phone our Contact Centre on 131 868.

**NOTE:** Owners or staff members of a Golden Casket Outlet MUST refer to Retailers Web for information on claiming a prize.

Please photocopy this form and your winning lottery or Instant Scratch-Its ticket/s for your personal records before sending the original ticket/s and form to Golden Casket.
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