



Date received

Claim No.

Receipt No.

LOST / DAMAGED TICKET SEARCH

CONDITIONS OF SEARCH

1. Only one ticket per Lost / Damaged Ticket Search form.
2. A search fee of \$15.00 must be paid by cheque, Visa card or cash in person to Golden Casket prior to the search proceeding.
3. Successful claims will be paid after the claim period (4 weeks) has elapsed.
4. The Statutory Declaration must be completed prior to the search proceeding.
5. Search form must include details of the date, time and place of purchase. Where the exact time of purchase is not known, the 20 minute period within which the ticket may have been purchased must be included.
6. Please forward completed form to: **ADMINISTRATION, Locked Bag 1, Spring Hill Qld 4004.**

Collection of personal information:

The personal information collected from you in this document is sought by Golden Casket Lottery Corporation Limited ABN 27 078 785 449, a member of the Tatts Group Limited. Golden Casket may require you to complete a statutory declaration and collect enough personal information required to prove your identity under the Lotteries Rule 2010 (Qld). The information will be used to register, verify and pay your prize. We may not be able to process your claim unless you provide this information to us. Your information may be disclosed to third parties including your and our financial institutions, our selling outlets, our contractors (such as IT providers or mail services), our professional advisors, gaming and other regulators, legal enforcement agencies or as required by law. Our Privacy Policy, available at <https://www.thelott.com/goldencasket>, contains further information about how you may access and seek a correction of your personal information, and how you may complain about privacy related matters and how your complaint will be dealt with. For privacy related queries, please contact 131 868 or privacyofficer@thelott.com.

1. CUSTOMER DETAILS

Mr Mrs Miss Ms

First Name

Last Name

Residential Address

Postcode

Daytime Contact No.

Mobile No.

Are you an owner or staff member of a Golden Casket Outlet? YES
NO

Email Address

2. TICKET PURCHASE DETAILS

Did you use your Winners Circle card when purchasing this ticket? No Yes **SPECIFY CARD DETAILS BELOW**

What is the name of the Outlet where the ticket was purchased?

What is the address of the Outlet where the ticket was purchased?

Postcode

Date of purchase

What 20 minute time period was the ticket purchased in?

am / pm

to

am / pm

If you purchased other tickets at the same time please attach details including photocopies if possible.

3. TICKET AND PRIZE DETAILS

Enter the ticket number from your ticket (if available)

Complete game details overleaf

3. TICKET AND PRIZE DETAILS CONT'D

a. Which game/s did you play?

Saturday Gold Lotto Oz Lotto Mon&Wed Gold Lotto The Pools
 Powerball Super 66 Lucky Lottery/ Super Jackpot Lucky Lottery/ Mega Jackpot
 \$2 Casket Set for Life **GO to J** Instant Scratch-Its **GO to n**

b. Date of draw

/ /

c. Draw number

d. Type of entry played (select from options below):

Marked <input type="checkbox"/>	No. of games played <input type="text"/>
QuickPick® <input type="checkbox"/>	Entry Type (please tick below): MAXI <input type="checkbox"/> JUMBO <input type="checkbox"/> MEGA <input type="checkbox"/> SUPER <input type="checkbox"/> REGULAR <input type="checkbox"/> TWINPICK <input type="checkbox"/> MINI <input type="checkbox"/> Lucky Lottery/ Super Jackpot (Random) <input type="checkbox"/> Lucky Lottery/ Super Jackpot (Sequential) <input type="checkbox"/> Lucky Lottery/ Mega Jackpot (Random) <input type="checkbox"/> Lucky Lottery/ Mega Jackpot (Sequential) <input type="checkbox"/>
PICK Entry <input type="checkbox"/> <small>Previously With the Field</small>	PICK Type (please enter number below): <input type="text"/>
PowerHit® <input type="checkbox"/>	POWERHIT Type (please enter number below): <input type="text"/> System <input type="checkbox"/> GO to e

e. Did you play a System entry?

No **GO to f**
 Yes What type of System? (7 to 20)

f. How many weeks was the ticket played for?

g. Did you play a Syndicate entry?

No **GO to h**
 Yes Syndicate Number (if known)
 and Syndicate Type / System

h. Did you play Super 66?

No **GO to k**
 Yes Single Multiple

i. What are your Super 66 numbers?

(If more than one, provide numbers in additional information - Section 4).

j. Set for Life

What type of entry played (select from options below):

SET Panel <input type="checkbox"/>	No. of SETS played <input type="text"/>
TOP UP <input type="checkbox"/>	Entry Type (please tick below): 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> 10 <input type="checkbox"/> 15 <input type="checkbox"/> 25 <input type="checkbox"/> 50 <input type="checkbox"/>
Date of First Draw	<input type="text"/>
Multi-week <input type="checkbox"/>	2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> 6+ <input type="checkbox"/>
QuickSET <input type="checkbox"/>	STANDARD <input type="checkbox"/> REGULAR <input type="checkbox"/> SUPER <input type="checkbox"/> MEGA <input type="checkbox"/> JUMBO <input type="checkbox"/> GIANT <input type="checkbox"/> MIGHTY <input type="checkbox"/> MAXI <input type="checkbox"/>

k. Did you win a prize?

Unknown **GO to Section 4**
 Yes Numbers on winning game (if unsure, leave blank)

l. What prize division are you claiming?

1 st 2 nd 3 rd 4 th 5 th 6 th 7 th 8 th

m. What was the dollar cost of the ticket?

\$

n. Instant Scratch-Its Tickets

Cost of ticket and game name \$ Game Name
 Game Number (if known) Did you win a prize? Yes No Unsure
 If yes, what was the prize on the ticket? \$

4. LOST / DAMAGED DETAILS

The ticket was:

Lost Destroyed Stolen

Where did this occur?

Damaged If ticket is damaged please return the damaged ticket with this form.

When did this occur?

Date / / Time am/pm

Attach, or list below, any additional information that may assist in this search:

5. PREFERRED PAYMENT OF ANY PRIZES

Cheque Direct Deposit BSB No. Account No. Account Name

Complete declaration details overleaf

